**Display Solution Guide**

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**Display Solution Version: 1.0.0**

Compatible Browsers:

This Application comes with two web pages, the Upload Utility, and the Display itself. Please use the upload utility URL to upload the images to the server, and the display URL to view the images.

**It’s Recommended you use Google Chrome to use this application.**

• Chrome – Version: 58.0.3029.81 (64-bit)

• Internet Explorer – Version: 11.0.9600.18697 (64-bit)

• Firefox – Version: 43.0.1

Uploading Images using the Upload Utility

• Navigate to the Upload Utility URL that was provided to you, you’ll land on a web page that looks like this:

• Click the “Choose File” button to select an image to be uploaded

• Supported image extensions include: jpg, jpeg, and png. Once an image is uploaded it will be saved on the server as a .jpg image to support higher resolution. You will receive an error if you try to upload something other than these supported image formats.

• You will then receive a letting you know that the image was added, and you can view it in the thumb nail on the bottom.

Image Display Sequence/Order

• You can upload as many images as you’d like, the order the images will appear on the monitor is the order you upload them.

• Hover over the image to see the display order:

• You can change the order of the slides you uploaded by holding down the image thumb nail with the mouse then dragging it to the desired spot.

• The display order goes from left to right, top to bottom. Example:

Deleting Images Prior to Saving

• To delete an image after you’ve uploaded it (but prior to saving it). Simply click the red “X” in the upper right hand corner. You will get an alert telling you that the image has been deleted.

Deleting All Images After Saving

• To delete all the current displayed images, without uploading a new set of images (to blank out the display), click “Save” without uploading any images. You will get a “Images Updated” alert.

Saving Images

• Once you are satisfied with the images on the screen. Click “Save” to upload the images to the server. You will get a pop up from the server notifying you that the Images were Uploaded.

• Once you click “Save”, the previous images that were used for the monitor will be deleted and replaced with the newly uploaded one’s.

Viewing the Images

• Use the provided display URL to view the images that you’ve uploaded. A hyperlink to this page can be found on the Upload Utility – click this to open a new tab with the current uploaded images. This is the URL that should be shown on the monitor.

• Once on the viewing screen, you will see the Logo, then the images you’ve uploaded after that in sequence. Every time the Logo is shown – this indicates that the script is restarting and the images will be cycled through again. Any changes to the images prior to the logo showing again will not be accounted for without refreshing the actual browser page; once the logo is shown, all changes to the images will be applied without refreshing the browser.

• The default Images transition rate between images is 7 seconds.

Known Issues

**Please ALWAYS keep a local backup of the images you’ve uploaded to the server, do not rely on the server to hold/keep your images for long term use.**

The known issues of the application are as follows – these issues can occur randomly:

• Bug: The sequence number on the screen does not get updated when the image order is changed or when an image is deleted prior to saving.

• Solution: The image will still get upload to the server properly, there is no fix as of right now.

• Bug: An image is missing when uploaded to the server (not shown in display slide show).

• Solution: Please try uploading the images again, the issue seems to stem around when an image is uploaded then it’s deleted or re-ordered. Uploading the images in the order you want then saving is the recommended/best way to use it for now.

• Bug: After clicking “Save” the activity indicator (spinning gray wheel), won’t stop spinning and I didn’t get a prompt that my images were uploaded.

• Solution: Please try uploading the images again. This is an unknown issue.

• Bug: The thumb-nail “preview” image that is shown of the image after an image is uploaded is not displayed properly in IE.

• Solution: Try to use Google Chrome to use this application, I did not have any issues using IE but this was a reported possible issue that has not been considered, possibly related to the browser over the application.

Notes

**Bugs will get fixed over time, as well as enhancements/improvements to the application when time is permitted.**